



NORFOLK INTERNATIONAL AIRPORT

COVID-19 AIRPORT STATUS UPDATE

Norfolk International Airport terminals are open 24 hours daily.

PUBLIC HEALTH

The health and safety of Norfolk International Airport's patrons are critical to our mission and values. Norfolk Airport Authority's janitorial staff continues to respond with:

- increased frequency of restroom cleaning including the use of new electrostatic misters/foggers for large-scale high-penetration sanitation using disinfectant solutions effective on Coronavirus
- multiple daily cleanings of furniture, railings, handles, doorknobs and other touch zones
- all employees are practicing social distancing, hand sanitizing and limited internal meetings

AIRLINES

The airlines serving Norfolk International Airport continue to adjust flight schedules based on demand. Travelers should confirm flight status with their airline:

Allegiant	(702)505-8888
American	(800)433-7300
Delta	(800)221-1212
Frontier	(801)401-9000
Southwest	(800)435-9792
United	(800)241-6522

- airline ticket counters open 90 minutes before first scheduled departures
- curbside check-in is currently suspended
- wheelchair/skycap assistance is available on demand

Norfolk International Airport's general aviation operator, [Signature Flight Support](#), is open 24 hours daily.

TSA

- TSA checkpoints open 90 minutes prior to first scheduled departures
- checkpoint hours will be adjusted to accommodate airline flight schedules

AIRPORT SERVICES

Note: operating times listed may be adjusted

- Airport Administration open 8:30 a.m. – 5:00 p.m. Monday – Friday
- Airport Police, Lost and Found, and Aircraft Fire & Rescue available 24 hours daily
- USO Welcome Center *TEMPORARILY CLOSED*
- Visitor Information Center *TEMPORARILY CLOSED*

DINING

- Starbucks (Lobby) open 8:00 a.m. - 12:00 p.m. daily
- Starbucks (Concourses A and B) *TEMPORARILY CLOSED*
- Back Bay Bistro (Concourse B) *TEMPORARILY CLOSED*
- Burger King (Lobby) *TEMPORARILY CLOSED*
- Great American Bagel Bakery (Concourse A) *TEMPORARILY CLOSED*

- The Local @ ORF (Lobby) *TEMPORARILY CLOSED*
- ORF|MKT (Concourse B) *TEMPORARILY CLOSED*
- James River Grill (Concourse A) *TEMPORARILY CLOSED*
- LaTapenade – (Concourses A and B) *TEMPORARILY CLOSED*
- Here's to the Heroes (Concourse A) *TEMPORARILY CLOSED*
- Seattle's Best Coffee (Arrivals Terminal) *TEMPORARILY CLOSED*

RETAIL

- Hudson News (Lobby) open 8:00 a.m. – 5:00 p.m. daily
- Hudson News (Concourse A and B) open 4:00 a.m. – to last departure
- Discover Hampton Roads (Lobby) *TEMPORARILY CLOSED*
- FAO Schwarz (Concourse B) *TEMPORARILY CLOSED*
- Kids Works (Lobby)*TEMPORARILY CLOSED*
- Sweet Indulgence (Concourse A) *TEMPORARILY CLOSED*
- Tech On-The-Go (Lobby) *TEMPORARILY CLOSED*
- Tech On-The-Go (Concourse A) *TEMPORARILY CLOSED*

PARKING

Long-term east parking lot is closed; all other parking lots, garages, cashier plazas and self-pay kiosks are open 24 hours daily. For specific parking questions call 757-857-3340.

GROUND TRANSPORTATION

Rental cars, taxi cabs and transportation network companies (Lyft, Uber) are located in the Arrivals Terminal.

RENTAL CARS

Alamo	(800) 462-5266
Avis	(800) 831-2847
Budget	(800) 527-0700
Dollar	(800) 800-4000
Enterprise	(800) 736-8227
Hertz	(800) 654-3131
National	(800) 227-7368
Thrifty	(800) 367-2277

TRANSPORTATION NETWORK COMPANIES

[Lyft](#) and [Uber](#) provide transportation to and from the airport 24 hours daily.