



Updated 02/18/2020

[Passenger and Cargo Activity](#)

Norfolk International Airport (ORF) reported a 7.9% increase in passenger activity for the month of January 2020, the highest January traffic in airport history, with 280,694 passengers. This figure compares to a January 2019 passenger count of 260,055. Calendar year-to-date passenger activity has increased 7.9% over the previous year. The above-mentioned figures are a reflection of the service by the following airlines: Allegiant, American, Delta, Frontier, Southwest, United and their affiliate airline partners.

[Air Service By Airline \(February 2020\)](#)

Airline	Nonstop Destination	Monthly Departures	Total
Allegiant Air	Fort Lauderdale (FLL)	8	
	Jacksonville (JAX)	5	
	Orlando-Sanford (SFB)	8	
	Punta Gorda/Ft. Myers (PGD)	8	
	Tampa/St. Pete (PIE)	8	37
American Airlines.....	Charlotte (CLT)	254	
	Chicago (ORD)	29	
	Dallas (DFW)	54	
	Miami (MIA)	83	
	New York (JFK)	29	
	New York (LGA)	53	
	Philadelphia (PHL)	151	
	Washington (DCA)	82	735
Delta Air Lines	Atlanta (ATL)	233	
	Detroit (DTW)	80	
	New York (JFK)	87	
	New York (LGA)	120	520
Frontier Airlines.....	Denver (DEN)	8	
	Las Vegas (LAS)	13	
	Orlando (MCO)	13	34
Southwest Airlines	Baltimore (BWI)	104	
	Chicago (MDW)	29	
	Nashville (BNA)	4	
	Orlando (MCO)	38	175
United.....	Chicago (ORD)	85	
	Denver (DEN)	29	
	Houston (IAH)	51	
	Newark (EWR)	126	
	Washington (IAD)	112	403
Total Monthly Departures			1,904

Note: Above service is assumed to be reasonable but is not guaranteed. Source: Airline Data Inc.

Aircraft Type by Scheduled Airline

(Subject to Change)

February 2020

Passenger Airline	Aircraft
Allegiant Air	Airbus A319/320
American Airlines	Airbus A319/320/321, Boeing 737-800, CRJ-50/70/90, ERJ140/145/175
Delta Air Lines	Boeing 717/737-800-900/757, CRJ-50//70/90, ERJ175
Frontier Airlines	Airbus A319/320
Southwest Airlines	Boeing 737-700/800
United Airlines	Airbus A319/320, Boeing 737-700/800, ERJ-145/175, CRJ-50/70

Cargo Airline	Aircraft
Federal Express	Airbus A300-600, B757-200
Mountain Air Cargo	Cessna 208
United Parcel Service	Boeing 757-200

Sources: Airline Data Inc., ICF International and Landing Reports

Historical Airport Activity

Year	Total Passengers¹	Total Cargo (lbs)²	Aircraft Operations³
2010	3,332,466	63,212,040	93,298
2011	3,193,388	64,354,839	91,906
2012	3,299,712	70,424,886	83,740
2013	3,112,355	58,113,441	81,803
2014	2,965,306	55,637,623	74,829
2015	3,034,407	59,408,676	70,937
2016	3,209,185	64,810,117	74,264
2017	3,380,902	66,508,335	74,395
2018	3,663,996	65,074,281	72,386
2019	3,981,139*	64,419,068	76,878

* All time high

¹ The Total Passenger count is the combination of enplaned and deplaned passengers on scheduled airlines.

² The Total Cargo count includes freight, mail and small package weight on scheduled cargo airlines.

³ Aircraft operations include air carrier, military, general aviation and air taxi takeoffs and landings.

Renovation Update

A contract for Phase Three renovations to further improve facilities within the Departures Terminal at Norfolk International Airport commenced on September 2016 and has been completed.

Improvements to the public elements included: renovation of the public restrooms in the Departures Terminal second-level main lobby and first-level ticketing lobbies, renovation of the Family Convenience Room in the Departures Terminal second-level main lobby, construction of three "Mother's Rooms" in the Departures Terminal second-level main lobby and on both Concourses A and B, a new Visitor Information Center in the main lobby and relocation of Delta's ticket counter operation to the North side ticketing lobby.

In 2017, new restaurants opened by HMSHost: The Local@ORF, a gastropub incorporating products from local farms and breweries. In partnership with AB InBev, HMSHost has opened Here's to the Heroes honoring all branches of the United States military and those serving. The menu features bar favorites and a variety of healthy options. ORF|MKT features a carvery and salad station using fresh, local products whenever possible. HMSHost continues to operate Back Bay Bistro, James River Grill, Great American Bagel, Burger King, and three Starbucks stores. New Jersey-based Hudson News Group manages all airport retail operations. Hudson currently operates Hudson News, Tech On-The-Go, Discover Hampton Roads, KidsWorks, \$10 Boutique, Sweet Indulgences and FAO Schwarz toy store.

Other projects recently completed are Common Use Ticketing Counters and Gate Improvements, and Rental Car Return relocation to Garage A.

Underway, in planning or completed

- Runway 5/23 rehabilitation
- US Customs entry facility at the general aviation terminal
- Elevators at Departures near curbside
- Reconfigured gate alignment, elevator and improved ramp access on Concourse A
- Expanded public and employee parking

Airport Master Plan

The Norfolk Airport Authority is updating the Master Plan for Norfolk International Airport (ORF) to account for changes at the Airport, in the aviation industry, and in the region since the Airport's 2008 Master Plan. The Master Plan Update (MPU) will include projects that will extend the useful life and value of the Airport to meet the air transportation needs of the region over the next 20 years. Airport Master Plans are updated every 10 years to analyze market trends, assess facility requirements to accommodate anticipated growth, and guide future airport development.

Go to ORFMasterPlan.com for more details.