



Updated 11/1/2018

[Passenger and Cargo Activity](#)

Norfolk International Airport (ORF) reported a 2.22% increase in passenger activity for the month of September 2018 with 277,567 passengers. This figure compares to a September 2017 passenger count of 271,540. Calendar year-to-date passenger activity has increased 7.53% over the previous year. The above-mentioned figures are a reflection of the service by the following airlines: Allegiant, American, Delta, Frontier, Southwest, United and their affiliate airline partners.

[Air Service By Airline \(November 2018\)](#)

<b>Airline</b>	<b>Nonstop Destination</b>	<b>Monthly Departures</b>	<b>Total</b>
Allegiant Air	Fort Lauderdale (FLL)	9	29
	Orlando-Sanford (SFB)	10	
	Tampa/St. Pete (PIE)	10	
American Airlines.....	Charlotte (CLT)	261	869
	Chicago (ORD)	53	
	Dallas (DFW)	60	
	Miami (MIA)	88	
	New York (JFK)	49	
	New York (LGA)	107	
	Philadelphia (PHL)	168	
	Washington (DCA)	83	
Delta Air Lines .....	Atlanta (ATL)	231	583
	Boston (BOS)	25	
	Detroit (DTW)	99	
	Minneapolis (MSP)	24	
	New York (JFK)	76	
	New York (LGA)	128	
	Frontier Airlines.....	Denver (DEN)	
Las Vegas (LAS)	9		
Orlando (MCO)	13		
Phoenix (PHX)	4		
Tampa (TPA)	4		
Southwest Airlines .....	Baltimore (BWI)	127	216
	Chicago (MDW)	44	
	Orlando (MCO)	45	
United.....	Chicago (ORD)	85	445
	Denver (DEN)	30	
	Houston (IAH)	55	
	Newark (EWR)	157	
	Washington (IAD)	118	
<b>Total Monthly Departures</b>			<b>2,180</b>

Note: Above service is assumed to be reasonable but is not guaranteed. Source: Aviation DataMiner

## Aircraft Type by Scheduled Airline

*(Subject to Change)*

*November 2018*

<b>Passenger Airline</b>	<b>Aircraft</b>
Allegiant Air	Airbus A320, McDonnell Douglas MD80
American Airlines	Airbus A319, Boeing 737-800, CRJ-50/70/90, ERJ140/145/175
Delta Air Lines	McDonnell Douglas MD88, Boeing 757, CRJ-50/70/90, ERJ175
Frontier Airlines	Airbus A320
Southwest Airlines	Boeing 737-700/800
United Airlines	Airbus A319/320, Boeing 737-800, ERJ-145/175, CRJ-70

  

<b>Cargo Airline</b>	<b>Aircraft</b>
Federal Express	Airbus A300-600
Mountain Air Cargo	Cessna 208
United Parcel Service	Boeing 757-200

Source: ICF International and Landing Reports

## Historical Airport Activity

<b>Year</b>	<b>Total Passengers<sup>1</sup></b>	<b>Total Cargo (lbs)<sup>2</sup></b>	<b>Aircraft Operations<sup>3</sup></b>
2008	3,549,204	64,083,225	109,992
2009	3,409,456	59,015,963	94,670
2010	3,332,466	63,212,040	93,298
2011	3,193,388	64,354,839	91,906
2012	3,299,712	70,424,886	83,740
2013	3,112,355	58,113,441	81,803
2014	2,965,306	55,637,623	74,829
2015	3,034,407	59,408,676	70,937
2016	3,209,185	64,810,117	74,264
2017	3,380,902	66,508,335	74,395

<sup>1</sup> The Total Passenger count is the combination of enplaned and deplaned passengers on scheduled airlines.

<sup>2</sup> The Total Cargo count includes freight, mail and small package weight on scheduled cargo airlines.

<sup>3</sup> Aircraft operations include air carrier, military, general aviation and air taxi takeoffs and landings.

## Renovation Update

A contract for Phase Three renovations to further improve facilities within the Departures Terminal at Norfolk International Airport was awarded to Axis Global Enterprises, Inc. The architect is Gresham Smith and Partners. The project cost estimate is \$3.5 million and is underwritten by federal and state entitlement funds and Airport Authority funds. The project commenced on September 2016 and has been completed.

Improvements to the public elements included: renovation of the public restrooms in the Departures Terminal second-level main lobby and first-level ticketing lobbies, renovation of the Family Convenience Room in the Departures Terminal second-level main lobby, construction of three "Mother's Rooms" in the Departures Terminal second-level main lobby and on both Concourses A and B, a new Visitor Information Center in the main lobby and relocation of Delta's ticket counter operation to the North side ticketing lobby.

In 2017, new restaurants have been opened by HMSHost: The Local@ORF, a gastropub incorporating products from local farms and breweries. In partnership with AB InBev, HMSHost has opened Here's to the Heroes honoring all branches of the United States military and those serving. The menu features bar favorites and a variety of healthy options. ORF|MKT features a carvery and salad station using fresh, local products whenever possible. HMSHost continues to operate Back Bay Bistro, James River Grill, Great American Bagel, Burger King, and three Starbucks stores. New Jersey-based Hudson News Group manages all airport retail operations. Hudson currently operates Hudson News, Tech On-The-Go, Discover Hampton Roads, KidsWorks, \$10 Boutique and Sweet Indulgences featuring a variety of confection

dispensers and retro candy on Concourse A. Construction is underway for a Sweet Indulgences candy store on concourse B.

Other projects underway or in planning: Runway 5/23 rehabilitation, relocation of rental car return facility in Garage A, US Customs entry facility at the general aviation terminal, elevators at Departures near curbside, reconfigured gate alignment, elevator and improved ramp access on Concourse A, expanded public and employee parking, improved wayfinding, and landscaping.