



Updated 12/5/2017

[Passenger and Cargo Activity](#)

Norfolk International Airport (ORF) reported a 9.49% increase in passenger activity for the month of October 2017 with 297,876 passengers. This figure compares to an October 2016 passenger count of 2,799,122. Calendar year-to-date passenger activity has increased 4.38% over the previous year.

The above-mentioned figures are a reflection of the service by the following airlines: Allegiant, American, Delta, Southwest, United and their affiliate airline partners.

[Air Service By Airline \(November 2017\)](#)

Airline	Nonstop Destination	Monthly Departures	Total
Allegiant Air	Fort Lauderdale (FLL)	4	17
	Orlando-Sanford (SFB)	9	
	Tampa/St. Pete (PIE)	4	
American Airlines	Charlotte (CLT)	253	824
	Chicago (ORD)	50	
	Dallas (DFW)	63	
	Miami (MIA)	60	
	New York (JFK)	24	
	New York (LGA)	79	
	Philadelphia (PHL)	183	
	Washington (DCA)	112	
Delta Air Lines.....	Atlanta (ATL)	233	542
	Boston	24	
	Detroit (DTW)	105	
	Minneapolis (MSP)	3	
	New York (JFK)	58	
	New York (LGA)	119	
Southwest Airlines	Baltimore (BWI)	136	218
	Chicago (MDW)	38	
	Orlando (MCO)	44	
United.....	Chicago (ORD)	81	362
	Houston (IAH)	29	
	Newark (EWR)	138	
	Washington (IAD)	114	
Total Monthly Departures			1,963

Note: Above service is assumed to be reasonable but is not guaranteed.
 Source: Aviation DataMiner

Aircraft Type by Scheduled Airline

(Subject to Change)

November 2017

Passenger Airline	Aircraft
American Airlines	McDonnell Douglas MD80, Airbus A319, Boeing 737-800, CRJ-50/90, ERJ145/175
Delta Air Lines	McDonnell Douglas MD88, Boeing 737-800/900, CRJ-50/70
Southwest	Boeing 737-700/800
United Airlines	Airbus A319, ERJ-145/170, CRJ-50

Cargo Airline	Aircraft
Federal Express	Airbus A310, Boeing 757-200
Mountain Air Cargo	Cessna 208
United Parcel Service	Boeing 757-200

Source: ICF International

Historical Airport Activity

Year	Total Passengers¹	Total Cargo (lbs)²	Aircraft Operations³
2006	3,703,664	69,080,601	128,715
2007	3,714,323	70,056,727	135,098
2008	3,549,204	64,083,225	109,992
2009	3,409,456	59,015,963	94,670
2010	3,332,466	63,212,040	93,298
2011	3,193,388	64,354,839	91,906
2012	3,299,712	70,424,886	83,740
2013	3,112,355	58,113,441	81,803
2014	2,965,306	55,637,623	74,829
2015	3,034,407	59,408,676	70,937
2016	3,209,185	54,810,117	74,264

¹ The Total Passenger count is the combination of enplaned and deplaned passengers on scheduled airlines.

² The Total Cargo count includes freight, mail and small package weight on scheduled cargo airlines.

³ Aircraft operations include air carrier, military, general aviation and air taxi takeoffs and landings.

Renovation Update

A contract for Phase Three renovations to further improve facilities within the Departures Terminal at Norfolk International Airport was awarded to Axis Global Enterprises, Inc. The architect is Gresham Smith and Partners. The project cost estimate is \$3.5 million and is underwritten by federal and state entitlement funds and Airport Authority funds. The project commenced on September 2016 with a completion date of March 2018.

Improvements to public elements include: renovation of the public restrooms in the Departures Terminal second-level main lobby and first-level ticketing lobbies, renovation of the Family Convenience Room in the Departures Terminal second-level main lobby, construction of three "Mother's Rooms" in the Departures Terminal second-level main lobby and on both Concourses A and B, a new Visitor Information Center in the main lobby and relocation of Delta's ticket counter operation to the North side ticketing lobby.

In 2017, new restaurants have been opened by HMSHost: The Local@ORF, a gastropub incorporating products from local farms and breweries. In partnership with AB InBev, HMSHost has opened Here's to the Heroes honoring all branches of the United States military and those serving. The menu features bar favorites and a variety of healthy options. ORF|MKT features a carvery and salad station using fresh, local products whenever possible. HMSHost continues to operate Back Bay Bistro, James River Grill, Great American Bagel, Burger King, and three Starbucks stores. New Jersey-based Hudson News Group manages all airport retail operations. Hudson currently operates Hudson News, Tech On-The-Go, Discover Hampton Roads, KidsWorks, \$10

Boutique and Sweet Indulgences, a new store featuring a variety of confection dispensers and retro candy on Concourse A.

Other projects: US Customs entry facility at the general aviation terminal, relocated rental car return facility in Garage A, expanded public and employee parking, improved ramp access on Concourse A, improved wayfinding, landscaping and rehabilitation of the airfield.