

**NORFOLK INTERNATIONAL AIRPORT
AIRPORT EMERGENCY PLAN**

EXHIBIT 11: TELEPHONE DIRECTORY

**NORFOLK AIRPORT AUTHORITY
POLICE DEPARTMENT
EMERGENCY CALL LIST**

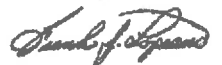
NORFOLK AIRPORT AUTHORITY	EXTENSION NUMBER
Administration	
Executive Director	757-857-3351
Deputy Executive Directors	757-857-3351
Director of Operations	757-857-3351
Director of Facilities	757-857-3351
Director of Human Resources	757-857-3405
Chief of Police	757-857-3345
Fire Chief	757-857-3496
Deputy Fire Chief	757-857-3857
Building Maintenance Engineer	757-857-3871
Field Maintenance Dept. Head	757-857-3218
Janitorial Department Head	757-857-3346
Parking Administrator	757-857-3366
Building Maintenance Asst. Engineer	757-857-3483
Field Maintenance Supervisor	757-857-3440
Market Development Department	757-857-3490
Police Department	
Emergency Contact	757-857-3344
Non-Emergency Contact	757-857-3223
On-Duty Watch Commander	757-857-3344
Norfolk Airport Police Department Cell phone	757-635-7421
Fire Department	
Norfolk Airport Fire Department	757-857-3495
Airport Mobile Command Center	
Cellular	757-636-3226
Cellular	757-636-3228
Airport Fire Vehicles	
Rescue 1	757-635-7422
Rescue 2	757-636-3227
Rescue 5	757-621-9260
Operations Department	
Operations Supervisor	757-386-7351
Miscellaneous Airport Authority	
Employee Information Line	757-857-3354

FEDERAL AVIATION ADMINISTRATION

Original Date: 14MAR2012

FAA Approval:

APPROVED:



Revision Date: 02DEC2019

DATE:

DEC 03 2019

**NORFOLK INTERNATIONAL AIRPORT
AIRPORT EMERGENCY PLAN**

AIRPORT TENANTS and CARGO	PHONE NUMBER
HMS Host	757-858-9601
Airlines	
Allegiant General Manager	757-493-1859
Allegiant Operations	702-830-5819
American General Manager	757-857-3480
American Operations	757- 857-3266 3317
Delta General Manager	757-852-7350
Delta Operations	757-852-7303
Frontier General Manager	757-852-7305
Frontier Operations	757-852-7305
Southwest General Manager	757-317-2070
Southwest Operations	757-317-2067
United General Manager	757-857-3468
United Operations	757-857-3587
United Express General Manager	757-857-3587/3297
Airport Cargo and General Aviation	
PSA Airlines	757-853-8215
Maintenance Hangar	Ext. 12
Customs	757-533-4215 / 533-4218
Federal Express	757-857-4721
Before & After hours	757-857-4029 / 857-4245
Quantem Aviation Services	757-852-9510 / 852-2478
CoinMach Corp.	757-855-2345
Wright Bros Aero, Inc.	937-890-8900
Gourmet Gang	757-857-6100
Signature Flight Support	757-857-3463 or
Operations	757-857-3464
General Manager	202-734-8953
United Parcel Service (UPS)	757-858-0030
(24 Hour No.)	757-544-4581
FAA / NTSB	CONTACT NUMBER
<small>(Federal Aviation Administration / National Transportation Safety Board)</small>	
FAA Eastern Region 24 hr Ops Center	404-305-5150
Federal Security Director	757-892-8021
FAA Tower Watch Desk	757-363-5864 363-5865
National Transportation Safety Board	1-844-373-9922
FAA/Flight Standards District Office	1-804-222-7494
FAA Airport Certification Safety Inspector	1-908-577-8126
LOCAL, STATE AND FEDERAL AGENCIES	PHONE NUMBER
District Epidemiologist (office)	757-683-8384 (office)
District Epidemiologist (cell)	757-435-5809 (cell)
District Epidemiologist (after hours)	866-531-3068 (after
Epidemiology Supervisor (EPI)	757-683-2799 (office)
	757-418-0217 (cell)

Original Date: 14MAR2012

EXHIBIT 11 - 3

Revision Date: 02DEC2019

FAA Approval:

FEDERAL AVIATION ADMINISTRATION

APPROVED: *Anthony J. Johnson*

DATE: DEC 03 2019

**NORFOLK INTERNATIONAL AIRPORT
AIRPORT EMERGENCY PLAN**

Federal Bureau of Investigations	757-455-0100
National Weather Service Operations-Wakefield	757-899-5734
Naval Region Mid-Atlantic Fire/Emergency Services	757-462-8408
Norfolk Fire - Rescue (Day (24 Hour No.)	757-664-6600 757-441-5610
Norfolk Police Department Police Chief	757-664-3277
Norfolk Police / Fire Emergency Communications	757-441-5610
Postal Inspector	1-877-876-2455
Southeast Airports Disaster Operations Group(SEADOG)	1-912-964-0514
United States Coast Guard	757-668-5555 Opt. 1
U.S. Coast Guard	757-464-9672
U.S. Coast Guard Search & Rescue	757-484-8192
U.S. Customs & Border Patrol	757-858-6102
U.S. Customs & Border Patrol After Hours Duty Officer	757-533-4218
Virginia Beach EMS	757-385-1999
Virginia Marine Resource Commission	757-247-2265
Virginia Beach Fire Department On Duty Battalion Chief (24 hours)	757-385-8882 757*373-4572
Virginia Beach Police Department 3 rd Precinct	757-385-2703
Virginia Beach Police / Fire Emergency Communications	757-385-5000
Virginia Department of Emergency Management (Region 5)	1-804-516-5786
Virginia Emergency Operations Center	1-804-674-2400
Virginia Coast Guard Watch Incident Response Team	757-483-8567
Virginia State Police AREA 32 Office	757-455-3980
Virginia State Police Dispatcher	757-424-6800
Virginia 211	

TRANSPORTATION SECURITY ADMINISTRATION	PHONE NUMBER
AFSD ORF Federal Security Director Cell	757-892-8021 757-581-2668
OLE/FAMS AFSD-LE	609-742-1805
Transportation Security Administration Coordination Center	804-612-5905

HEALTH AND MEDICAL	PHONE NUMBER
State Medical Examiner District Office in Norfolk	757-683-8366
American Red Cross of Coastal Virginia (Main Contact) (24 Hour No.)	757-353-5618 757-446-7700
CDC Washington Quarantine Station at Dulles Airport	703-661-1320 404-917-9287
Critical Incident Stress Debriefing (CISD) Team(8am-4:30pm) (after 4:30pm)	 757-414-2476

OriginalDate:14MAR2012

Revision Date: 02DEC2019

FAA Approval: FEDERAL AVIATION ADMINISTRATION

APPROVED: 

DATE: DEC 03 2019

**NORFOLK INTERNATIONAL AIRPORT
AIRPORT EMERGENCY PLAN**

Eastern VA Regional Healthcare Coordinating Center	1-844-757-7422
Hampton Roads Metropolitan Medical Response System	757-963-0632
Nightingale Dispatch	1-800-572-4354
Norfolk Department of Public Health	757-683-2801
After Hours	1-866-531-3068
Sentara Leigh Hospital - Emergency Dept (24 hrs)	757-261-6804
Sentara Leigh Hospital - Emergency Mgt. Coordinator	757-261-8070

VENDORS / CONTRACTORS	PHONE NUMBER
Air Cushion Lifting System, Hudson Exxon-Chesapeake 2205 S. Military Highway, Chesapeake VA	757-545-9718
Amateur Radio Emergency Services	757-403-3885
Company Two	1-803-943-5232
Company Two, Varnville SC	1-803-943-5232
E.T. Gresham (aircraft wreckage removal) 1038 West 26 th Street, Norfolk VA	757-627-4583
Grainger Industrial Supply, Norfolk	757-855-3153
HEPACO / IMS Environmental Services	757-543-5718
Tidewater Fleet Supply, Norfolk	757-857-4324
Western Branch Diesel	757-484-6230
MISCELLANEOUS	PHONE NUMBER
Chemtrec	1-800-424-9300
MSDSonline	1-888-362-2007
National Welders	757-487-4922

**NORFOLK AIRPORT AUTHORITY
POLICE DEPARTMENT**

HIJACK / BOMB THREAT NOTIFICATION CALL LIST

PRIMARY NOTIFICATION	PHONE NUMBER
STATE POLICE DISPATCHER	757-424-6800
AFD BOMB THREAT	757-857-3495
TSA FEDERAL SECURITY DIRECTOR (AFSD ORF)	757-581-2668
FAA TOWER WATCH DESK	757-363-5864 5865
FAA SECURITY FIELD OFFICE	703-661-6070 540-428-3906 x223
FAA OPERATIONS - EMERGENCY (24HRS)	718-553-3100
FBI HIJACK / BOMB THREAT TO AIRCRAFT	757-455-0100
FAMS AFSD-LE	609-742-1805
NORFOLK POLICE / FIRE DEPARTMENT	911 757-441-5610

OriginalDate: 14MAR2012

Revision Date: 02DEC2019

FAA Approval:

FEDERAL AVIATION ADMINISTRATION

APPROVED: 

DATE:

DEC 03 2019