

LET'S FLY



 NorfolkAirport.com

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MARKET DEVELOPMENT DEPARTMENT

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TAKEORF.COM



1. Begin your tour on level one of the Main Passenger Terminal at the airline ticketing lobby. Passengers can purchase tickets, check in for flights and check luggage here. There are six airlines serving ORF: Allegiant, American, Delta, Frontier, Southwest and United. Together they offer flights to 30 nonstop destinations and the world beyond. ***Fun fact: Each year, over 3 million travelers fly to and from ORF.***

Notice airline customer service agents assisting passengers with boarding passes and luggage tags. For the safety of our travelers, Transportation Security Administration officers and specially-trained detection dogs inspect all luggage to be sure that no dangerous items are packed.

Check to be sure shoe laces are tied, and then ride the escalator to the second floor – Main Lobby.

2. The Main Lobby was recently renovated to include the huge skylight complex above, new terrazzo floors and carpet, colorful furniture and beautiful plants. ***Fun fact: There are over 1,000 live plants in the terminals at ORF. Along with making our airport beautiful, they purify the air and add humidity & oxygen for a healthier environment.***
3. There are many services for travelers and visitors in the Main Lobby. Walk around to visit the shops: Hudson News, Tech-on-the Go, Discover Hampton Roads and KidsWorks. All of these stores are managed by Hudson Group, a major retail operator at airports worldwide.
4. Hungry? Burger King, The Local at ORF and Starbucks offer a variety of menus. ***Fun fact: The airport is open 24 hours a day, 365 days a year and this Starbucks store never closes!*** Airport employees perform different jobs all day and all night. It's important that they can get a drink and snack anytime – even while we're sleeping. HMS Host operates all of the restaurants at ORF.



5. See if you can find the restrooms in the Lobby. There are two sets of restrooms, one family restroom and one Mother's Room. Nearby you'll see flight monitors. Information is updated constantly so that travelers and greeters can confirm flight arrival and departure times. Check out the colorful student art wall. Schools from across the region display art here each month.



6. If you were going to fly today, your next stop would be the airline concourses. Look up to see signs for CONOURSE A and CONOURSE B. Travelers must visit the TSA security checkpoint to be sure that no dangerous items are taken aboard the aircraft. On the concourses, the airlines provide 25 gates where travelers can relax, charge their phones and wait to board the aircraft. There are also restrooms, stores and restaurants on each concourse.

7. In the hallway you'll see a Visitor Information Center, post office box and ATM.

Cross the pedestrian bridge to the Arrivals Terminal.

8. This building and the attached Garage A were added in 2002. ***Fun fact: At 878 feet, the Arrivals Terminal is as long as a battleship...and almost as long as 3 football fields!***

Straight ahead you'll see the USO. The lounge is open to active duty and retired military and their families to relax, read, watch television, play games and grab a snack.

Step into the elevator lobby and ride the elevator to Floor 8 of Garage A. *Fun fact: There are 7,729 parking spaces in the garages and parking lots at ORF.*

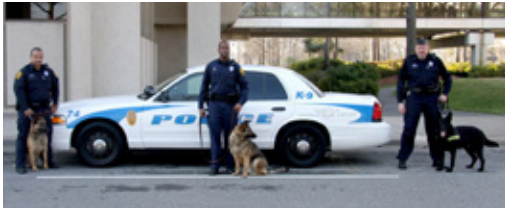


9. What a view! The airfield is a busy place. Do you see aircraft parked at jet bridges? You may see baggage being loaded or unloaded and fuel and food being put on the planes. Directly ahead is Runway 5/23 – it is 9,000 ft. long and 150 ft. wide. ***Fun fact: Runways are numbered according the magnetic compass direction they are oriented to. They consist of two numbers, one at each end of the runway, each being the reciprocal of the other on the magnetic compass (180° opposite from each other).*** The Federal Aviation Administration operates the tall air traffic control tower across the field. Controllers are on duty to direct air traffic 24 hours a day, 365 days a year.



10. Across the field to the right is airport's general aviation terminal. Signature Flight Support, the airport's fixed base operator, provides services for smaller privately-owned aircraft. ***Fun fact: There are almost 19,000 private aircraft take-offs and landings at ORF each year carrying nearly 65,000 passengers.***





11. To the left of the terminals is the fire department. The airport's fire department has 24 firefighters that use special trucks and equipment for aircraft rescue and firefighting. There are also 37 fully-accredited, State certified police officers on duty at all times.

On a clear day, you can see for miles! Today, can you see...

- Norfolk Botanical Garden
- Downtown Virginia Beach skyline
- Downtown Norfolk skyline

12. Ride the elevator to the first floor. To the left you'll see 8 rental car counters. **Fun fact: There are nearly 5,000 rental cars at ORF ready to be rented by visitors.**

13. Now walk toward the baggage carousels. There are 5 carousels that the airlines use to deliver luggage to passengers. On the inside wall you'll see restrooms and airline baggage offices. On the street-side wall you'll see the airport's shuttle service, taxis and shared ride companies (Uber and Lyft) waiting to transport arriving passengers.

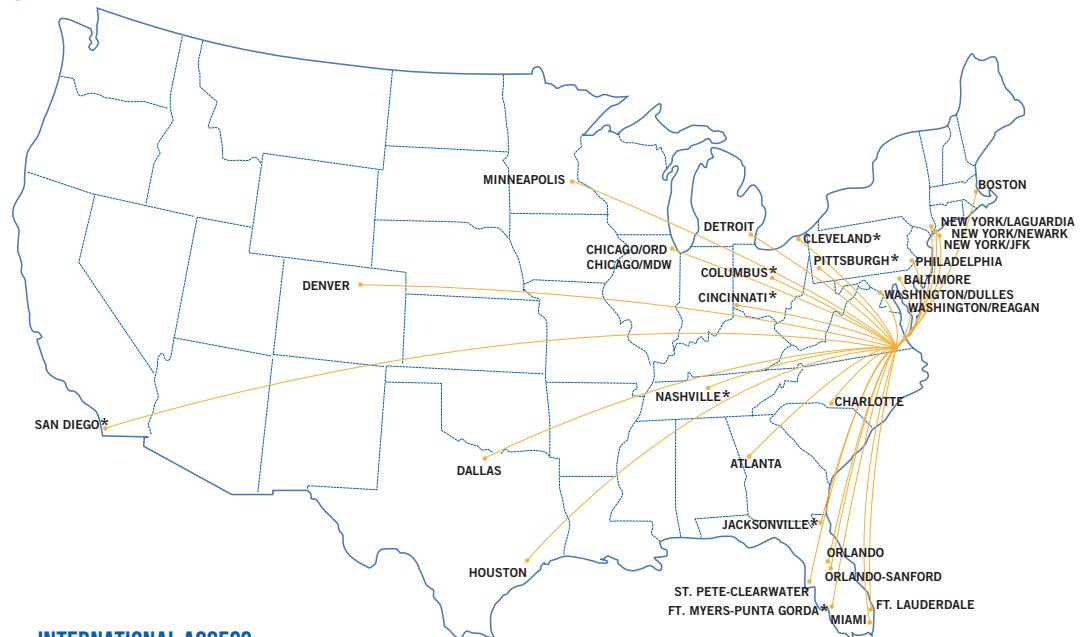
14. Finish your visit with a photo at the LOVE art near baggage carousel 1. This "Virginia is for Lovers" art was built especially for ORF to celebrate flying to the people and places that matter most.

Please share your photo with us! Send to info@norfolkairport.com or tag us @norfolkairport or #TakeORF.

**Thanks for visiting Norfolk International Airport.
We hope to see you on a flight soon!**

NONSTOP CITIES SERVED VIA NORFOLK INTERNATIONAL AIRPORT

- | | |
|------------------------|---------------------|
| ATLANTA | JACKSONVILLE* |
| BALTIMORE | MIAMI |
| BOSTON | MINNEAPOLIS |
| CHARLOTTE | NASHVILLE* |
| CHICAGO-O'HARE | NEW YORK-LA GUARDIA |
| CHICAGO-MIDWAY | NEW YORK-JFK |
| CINCINNATI* | NEWARK |
| CLEVELAND* | ORLANDO |
| COLUMBUS* | ORLANDO-SANFORD |
| DALLAS | PHILADELPHIA |
| DENVER | PITTSBURGH* |
| DETROIT | SAN DIEGO* |
| FT. LAUDERDALE | ST. PETE-CLEARWATER |
| FT. MYERS-PUNTA GORDA* | WASHINGTON-DULLES |
| HOUSTON | WASHINGTON-REAGAN |



INTERNATIONAL ACCESS

The high level of international gateway access shown above provides one-stop capability to reach most major worldwide cities.

*SEASONAL