LET'S FLY

NorfolkAirport.com

allegiant | American Airlines | Breeze | DELTA | FRONTIER AIRLINES | Southwest | UNITED

Main Passenger Terminal

Begin your tour on Level One of the Main Passenger Terminal in the airline ticketing lobby. You'll see passengers checking in for flights and check their luggage here. There are seven airlines serving Norfolk Airport: Allegiant, American, Breeze, Delta, Frontier, Southwest and United. Together they offer flights to many nonstop destinations and the world beyond. **Fun fact: Each year, nearly 3 million travelers fly to and from Norfolk Airport.** For the safety of our travelers, Transportation Security Administration officers and specially-trained detection dogs inspect all luggage to be sure that no dangerous items are packed.

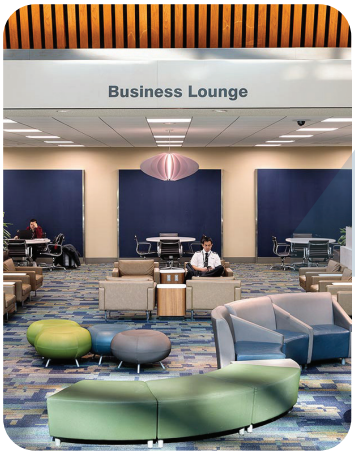
Check to be sure your shoe laces are tied – then ride the escalator (or take the elevator) to the second floor.

Main Lobby

You're now in the Main Lobby, the hub of the airport. Notice the huge skylight above, shiny terrazzo floors, colorful furniture, carpet and plants. **Fun fact: There are over 1,000 live plants in the airport terminals. Along with making our airport beautiful, they purify the air and add humidity and oxygen for a healthier environment.**

Shops and Restaurants

There are many services for travelers and visitors in the Main Lobby. Walk around to visit the shops: Hudson News, Discover Hampton Roads and KidsWorks. All of these stores are managed by Hudson Group, a major retail operator at airports worldwide. Hungry? Burger King, The Local@ORF and Starbucks offer a variety of menus. Worldwide airport restaurant operator HMS Host manages all dining at the airport.

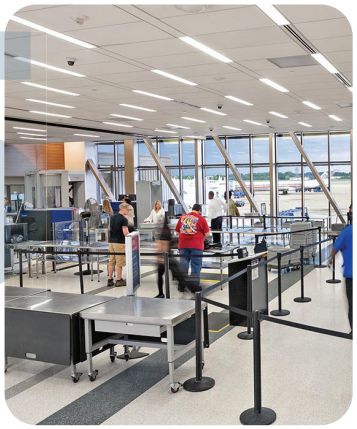


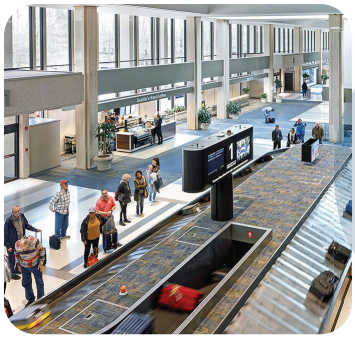
Can You Find:

Restrooms for Men, Ladies, Family, Mothers
Flight monitors to confirm flight arrival and departure times
Student art gallery where schools in the region display each month
Business lounge with a variety of seating and lots of charging stations
Blown glass pieces made by artists from the Chrysler Museum of Art Perry Glass Studio

Airline Concourse

If you were going to fly today, your next stop would be the airline concourse. Look up to see signs for CONCOURSE A and CONCOURSE B. Travelers must visit the TSA security checkpoint to be sure that no dangerous items are taken aboard the aircraft. On the concourses there are 25 airline gates where travelers can relax, charge their phones and wait to board the aircraft. There are also restrooms, stores, restaurants and water fill stations on each concourse.



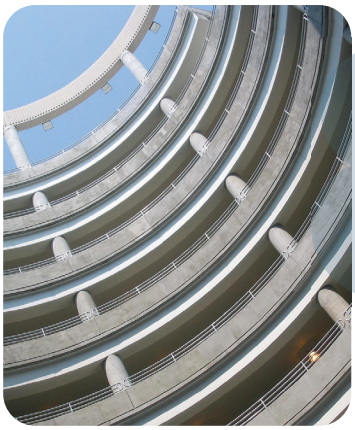


Baggage Claim

Now look up to see the sign for BAGGAGE CLAIM. In the hallway, you'll see a Visitor Information Center, post office box and ATM. The video screens nearby show flight information, maps and visitor information about the cities in Coastal Virginia and the Outer Banks of North Carolina.

Arrivals Terminal

Walk across the pedestrian bridge to the Arrivals Terminal. Look down to see a park with plants, trees and pet relief stations. **Fun fact: At 878 feet, the Arrivals Terminal is as long as a battleship, and almost as long as three football fields!** This building is home to airline baggage claim, rental cars, taxis, Lyft, Uber, a police station and the USO Welcome Lounge. The lounge is open to active duty and retired military members and their families offering a place to relax, read, watch TV, play games and grab a snack.



View from Garage A

Step in the elevator lobby and ride the elevator to Floor 8 in Garage A. What a view! The airfield is a busy place. You may see luggage being loaded and unloaded or fuel trucks at the planes. Directly ahead is the airport's main runway, 5-23. At 9,000 feet long and 150 feet wide, it can accommodate every type and size of commercial and cargo aircraft currently flying the skies. **Fun fact: Runways are numbered according to the magnetic compass direction they are oriented to. The numbers at the ends of the runway are 180 degrees**

FAA Norfolk Tower

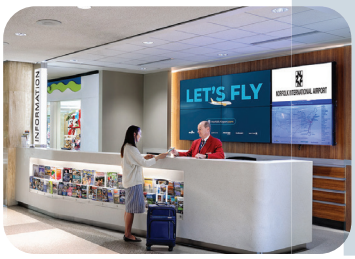
Across the airfield is FAA Norfolk Tower. Air traffic controllers are on duty 24 hours a day, 365 days a year and keep the skies and airfield moving safely. Next to the Tower is the general aviation terminal operated by Signature Flight Support, the airport's fixed base operator. **Fun fact: There are nearly 20,000 private aircraft take off and land here carrying nearly 65,000 passengers.**

Fire Department

Look left to see the airport fire department. Here, 24 firefighter/EMT's drive trucks filled with water and foam to fight fires. They wear fireproof suits and use special equipment to keep them safe while they're on the job. There are also 37-fully-accredited, State certified police officers and three K-9 dogs on duty around the clock.

Norfolk Sights

On a clear day, you can see for miles! Today can you see:
Norfolk Botanical Garden
Downtown Norfolk skyline
Downtown Virginia Beach skyline



12 Ground Floor

Ride the elevator to the Floor 1 of Garage A. There are 5 carousels used by the airlines to deliver luggage to travelers. On the inside wall you'll see restrooms, airline baggage offices and a police office.

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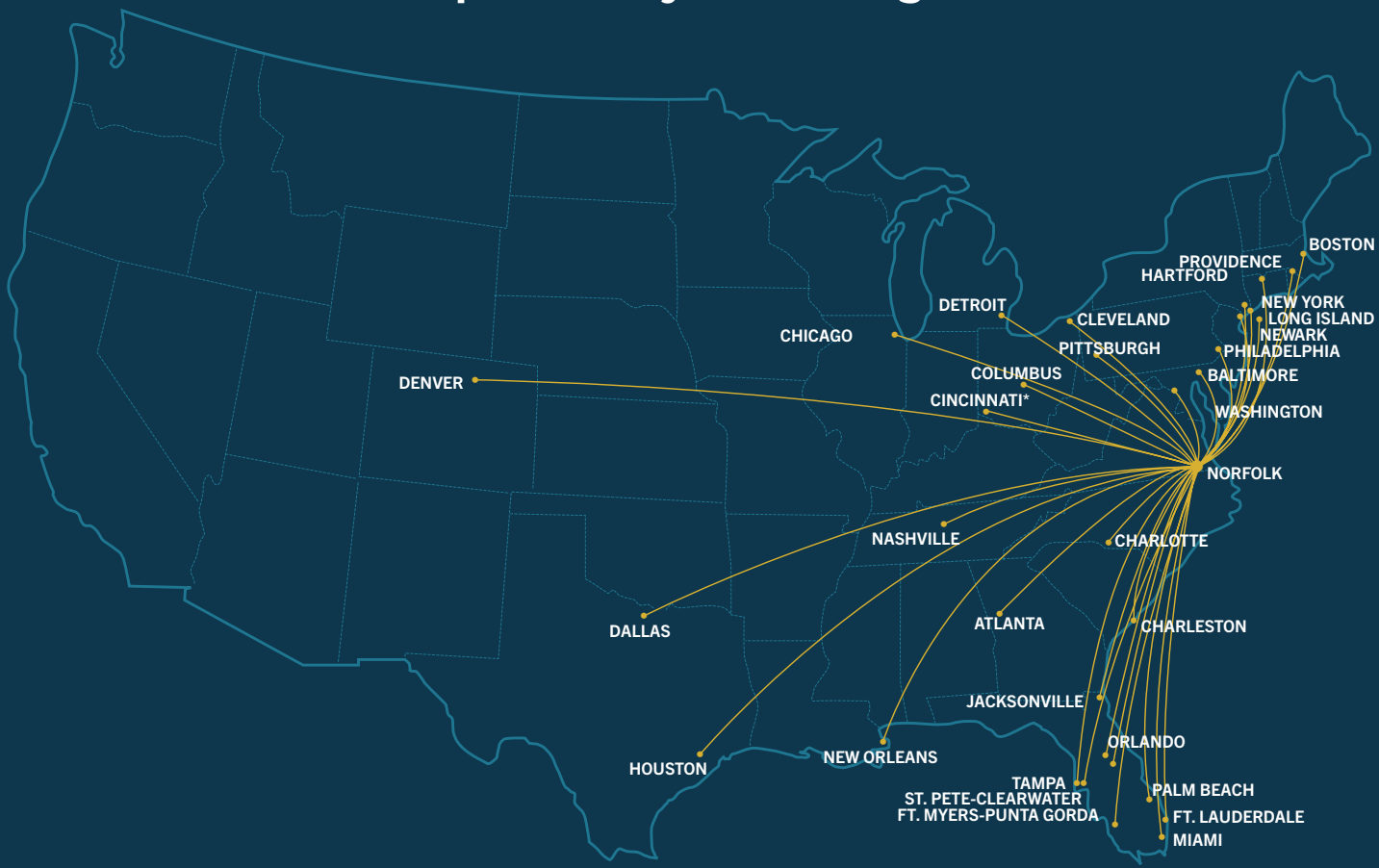
13 Virginia is for Lovers Art Installation

Finish your visit with a photo at the LOVE art near baggage carousel 1. This Virginia is for Lovers art was built especially for the airport to celebrate flying to the people and places that matter most to you. Please share your photo with us @NorfolkAirport or #NorfolkAirport.

Thanks for visiting Norfolk International Airport. We hope to see you on a flight soon!