**Mission:** Connect our community with the world by safely, reliably, and efficiently operating Norfolk International Airport.

**Vision:** Strengthen and grow our region while serving as an industry leader, recognized for our professionalism and excellence.

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**STRONGER TOGETHER. LET’S FLY**

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**Our Values:**

**WE TAKE PRIDE IN WHAT WE DO AND HOW WE DO IT**

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**P**

- We value and embody **professionalism** - individually and as an Authority.

**R**

- We are highly responsive to our stakeholders through proactivity, forethought, & diligence.

**I**

- We foster a culture of innovation within our organization, empowering us to deliver an enhanced customer experience and a contemporary facility.

**D**

- We embrace diversity and respect our differences.

**E**

- We pursue excellence – every day, in every way.

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**Diversity-Equity-Inclusion: Making the Connection**

We promote diversity and inclusion for our employees, passengers, and community by embracing uniqueness, respecting differences, celebrating fairness, and cultivating equity.

We arrive from different origins and may have different destinations – but our journeys are richer when we fly together.

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**Our People:** Support and develop our staff; maximize organizational and employee efficiency and performance.

**Our Customers:** Grow our Traffic and Provide a World-Class Customer Experience

**Our Commitment:** Create and maintain a welcoming and safe environment for our employees, patrons, and stakeholders.

**Our Facility:** Optimize and modernize our physical facilities and assets to create and sustain growth, expand economic development opportunities, and diversify our revenue sources.